### Local Government and Regional Growth Agenda



AGMA ASSOCIATION OF GREATER MANCHESTER AUTHORITIES

Peter Schofield – GM Procurement Hub 27<sup>th</sup> March 2018

# Agenda



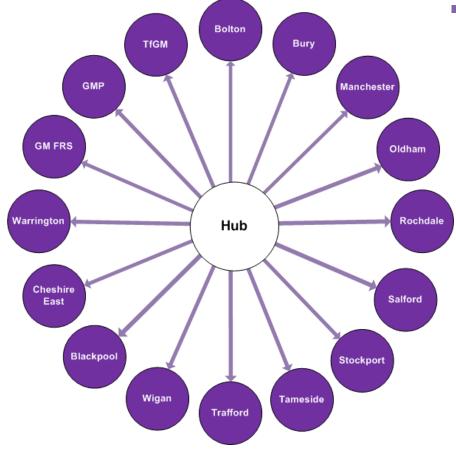


- AGMA Hub operation
- Overview of the Greater Manchester approach
- Some examples
- Lessons learned 2018 Policy refresh
- Is this "Trump protectionism" made small?

# **GM Procurement "hub and spoke" model**







• AGMA Procurement Hub "Facilitator"

- Business case
- High Level Project Management
- Timescales, Risks, Communications etc
- Support with stakeholder management etc
- Monitoring & Reporting
- Capturing impact

#### Lead Authority

- Lead the procurement exercise
- Decide "procurement strategy" (route to goal)
- Use own processes and procedures
- Lead management of contract

## GM Social Value model



- Apply to <u>all</u> Procurement (not just services above EU threshold)
- Golden Thread' of:
  - Corporate Objectives ⇒ Processes ⇒ Results
- GMCA "Stronger Together" Strategy to set objectives
  - Each procurement exercise identifies appropriate outcomes
  - Allow scope for innovation
- Suppliers response
  - How they will deliver the Outcome(s)
  - How they will be measured and verified
- Contract Management includes delivery against outcomes

# The GM approach



- GMCA Social Value Policy sets out how social value will be delivered through commissioning and procurement
- All Councils in Greater Manchester adopted Policy in a way that reflects and benefits their own localities
  - Consistent approach better understanding from suppliers
- The Policy underpins the core objectives of the Greater Manchester 'Stronger Together' Strategy
  - Stimulating growth in the economy
  - Reforming the way in which public services are delivered
  - Creating good jobs for people to progress and develop
  - Reducing future demand on public services
- Objective to ensure that public sector money spent in Greater Manchester supports the regional strategy

# 2014 SV "Menu"





- **1.** Promote employment and economic sustainability
  - a. tackle unemployment
  - b. facilitate development of skills
- 2. Raise the living standards of local residents
  - a. working towards living wage, employee access to entitlements (childcare)
  - b. encourage suppliers to recruit within Greater Manchester

#### **3.** Promote participation and citizen engagement

- a. encourage resident participation
- b. promote active citizenship

#### 4. Build the capacity and sustainability of the VCS

a. practical support for local voluntary and community groups

#### 5. Promote equality and fairness

a. target effort towards those in the greatest need and tackle deprivation

#### 6. Promote environmental sustainability

- a. reduce wastage
- b. limit energy consumption
- c. procure materials from sustainable sources

## **Example – Tier One**



- AGMA ICT Asset Recycling and Disposal Contract
- Company operate a workshop in Forest Bank Category B prison
- Inmates receive training, qualifications, work experience and support with CVs and job applications

#### Social Value benefits:

- Reduced demand on benefits system & other support
- Contribution to local and national economy through Income tax and NI
- Future reduction in demand for treatment of mental and physical health conditions associated with long term unemployment
- Reduced re-offending rates employment can reduce reconviction by >14%
- Re-offender costs criminal justice system > £65k + £37.5k pa incarceration
- Reduced support required for victims of crime
- Improved quality of life for communities, ex-offenders and families

## **Example – Barclays Bank**



- AGMA Banking Contract required after Co-Op Bank withdrew from the market
- A range of Social Value opportunities offered tailored to locality
- Bury Borough Council benefits over 5 year contract
  - 15 opportunities for work experience placements
  - 20 apprenticeships created
  - Digital support to 1,000 business start ups
  - 675 hours voluntary efforts for vulnerable people in the community
  - 15 events held to help give local older people access to digital technology
- Evaluated as £400k of additional community value on a £500k contract or over +80% SVA over a period of five years

### **Example – GM Work and Health**



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- Awarded to public & voluntary sector consortium
- Contract objective is supporting people with health issues into work
- Social Value Commitment <u>Additional</u> to contractual obligations:
  - 35% of own workforce from 18-24s, 50+, disability/ill-health or ex-offenders
  - Meaningful work experience for people with specific labour market disadvantages – eg care-leavers, those with limited social networks
  - Staff volunteering days providing employability support with schools and community groups in economically deprived communities
  - 83.2% of total contract spend (£46.4m) in GM of which 41% will spent on local not-for-profit, VCS, SME or social enterprise organisations
  - Support 28 new GM business start-ups through business mentoring
  - Promote the benefits to employers of recruiting people with disabilities through 14 Disability Confident events in partnership with VCS organisations
  - All staff (own and throughout supply chain) on permanent contracts (no zerohours) with salaries above the Living Wage Foundation Living Wage





### How will Devolution be measured?

- Growth of the GVA and Service reform
- Procurement's role how has the LA's £2.5bn (and NHS £6bn) contributed?
- Are cause and effect linked or even linkable?

## How can we improve the Social Value ask?

- Not just an apprenticeship or a job engage someone that is "hard to reach"
- ICT experts painting (badly) or supporting VCS to optimise ICT systems?
- Be prescriptive but don't stifle innovation
- Signpost suppliers to those that can support
- Assess bids based on reality achievable and realistic?
- Whole system approach not just LA procurement people!

### What about the companies not in our supply chain?

- GM GVA is £56bn Public Sector spend is £8.5bn and falling
- What do the other GM businesses contribute to growth and reform?
- Work with supply chains to promote the benefits, good behaviour is infectious

# Workstreams for GM SV Policy review



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- Current take up across GM members & partners
  - What works and what doesn't
  - Case Studies
- Measurement
  - Single system across GM?
  - Links to GM Outcomes Framework
- Training
  - Internal and external stakeholders

#### Standardisation of approach

- Weightings
- Clauses
- Supplier guidance
- Innovative approaches to procurement
  - Pre-Commercial Procurement or Innovation Partnerships
  - "This is the problem, this is how much we have to spend what can you do?"
  - Opportunity for genuine co-production of services with GM HSC Partners
- Engaging with the wider GM economy
  - Influencing how the "other £60+bn" is spent

# Is it "protectionism"?





#### Scale

- Tax cuts, cheap land etc as incentives to attract global companies?
- Shareholders set objectives

Or

- Award contracts on basis of MEAT including contribution to local economy?
- Localities set objectives

### Most Economically Advantageous Tender

- No free rides contracts awarded on basis of :
  - Quality of goods, services or works provided
  - Contribution to local objectives (GM Strategy)
  - Price

## Questions??



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